

Volunteer & Internship Training November 2026 Schedule

Thank you for your interest in volunteering with Lines for Life! Our call center answered over 167,977 contacts in 2024, and we could not provide these services without the generous commitment from our volunteers and interns.

Crisis line training follows a hybrid format, with both virtual and in-office sessions. Training requires **30+ hours of independent learning online in addition to the scheduled classroom curriculum - so expect to have homework!**

Trainees are required to attend all of the following sessions:

- Friday, November 6th 12:30 p.m. - 5:30 p.m. (Virtual)
- Saturday, November 7th 12:30 p.m. - 5:30 p.m. (Virtual)
- Sunday, November 8th 12:30 p.m. - 5:30 p.m. (Virtual)
- Friday, November 13th 12:30 p.m. - 5:30 p.m. (Virtual)
- Saturday, November 14th 12:00 p.m. - 5:30 p.m. (in-office)

Trainees will also attend 6 hours of listening shifts (Virtual) that will be offered in 3 hour shifts. 4 options will be provided, with 2 required. Dates TBD.

Finally, trainees will select 2 role-play practice shifts to attend during the following date range (In-Office):

- Choose from Tuesday through Saturday shifts
- Between November 24th and December 19th
- Shifts run for 4 hours with various times offered

Please contact our Volunteer Coordination team with questions at crisislinevolunteers@linesforlife.org

