

Volunteer & Internship Training

May 2025 Schedule

Thank you for your interest in volunteering with Lines for Life! Our call center answered over 167,000 contacts in 2023, and we could not provide these services without the generous commitment from our volunteers and interns.

Crisis line training follows a hybrid format, with both virtual and in-office sessions. Training requires **30+ hours of independent learning online in addition to the scheduled classroom curriculum - so expect to have homework!**

Trainees are required to attend all of the following sessions:

Friday, May 9th 12:30-5:30pm (Virtual)

Saturday, May 10th 12:30-5:30pm (Virtual)

Sunday, May 11th 12:30-5:30pm (Virtual)

Friday, May 16th 12:30-5:30pm (Virtual)

Saturday, May 17th 9:00am-5:30pm (in-office)

Trainees will also attend 6 hours of listening shifts the week of May 19th (Virtual):

- Option 1: (2) 3hr shifts, May 21st & May 23rd, 2-5pm
- Option 2: (1) 6hr shift, May 25th, 9:30am-4pm (30 min lunch break included)

Finally, trainees will select 2 role-play practice shifts to attend during the following date range (In-Office):

- Choose from Tuesday through Saturday shifts
- Between May 24th until June 14th
- Shifts run for 4 hours with various times offered throughout the week

Please contact our Volunteer Coordination team with questions at crisislinevolunteers@linesforlife.org

