



2017-18 ANNUAL SNAPSHOT

Dear Friends,

Thank you so much for supporting Lines for Life in the past year. We couldn't do the crucial work of saving lives each day without our dedicated staff, community of volunteers, and committed folks like you. With new contracts and expansion of services, our revenue **doubled** from 2017. It's been quite a year!

In 2018, we expanded our partnerships: we launched the Senior Loneliness Line to help curb the epidemic of loneliness and isolation among older adults. We expanded the YouthLine, with a new satellite office in Central Oregon. We physically grew our crisis call center to accommodate 30 new staff as part of our new Veterans Crisis Line contract. Working with hospitals across Oregon, we now provide follow-up services statewide.

We answered over 100,000 calls and our volunteers logged 30,000 hours, a **51% increase** from 2017.

We hosted a series of local and statewide prevention conferences, working with the sovereign tribal nations of Oregon, several counties, and national leaders to address the ongoing opioid crisis and creative solutions to ending this epidemic.

Over 700 supporters attended our Gala for Hope and Les Schwab golf tournament, helping us to raise awareness and funds for our staff and programs.

We know the hope we deliver is more vital than ever before. Just this month, the CDC reported that over 70,000 people died from drug overdose last year—the most ever—and the suicide rate rose to its highest rate in decades. This is a crisis of despair. We are here to meet this despair with hope, thanks to your help.

Thank you again to our volunteers, donors, partners and sponsors for all that you do for Lines for Life. I look forward to seeing you in 2019.

Very Truly Yours,

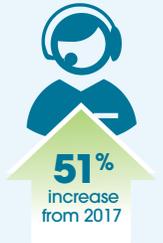
“ **Suicide rates are unfortunately on the rise nationally, and much more must be done to help those in need. Increased resources and improved access to mental health professionals for people thinking of suicide are crucial pieces of that assistance. And I'm proud to support Lines for Life in its essential work helping our communities throughout Oregon and beyond.** ” — Senator Ron Wyden



Highlights

Supporters like you have helped us accomplish a tremendous amount in the past year:

Our crisis call staff have answered **101,381** calls and counting in 2018.



We're reaching **more veterans + their families** than ever before, with the expansion of the Veterans Crisis Line.

Calls in 2017	Calls to date 2018
10,037	21,390

YouthLine expanded

and is recruiting its first youth volunteer cohort in Central Oregon.



We hosted the first statewide conference addressing the on-going **opioid crisis.**

The number of overdose deaths have **declined** in Oregon, bucking the national trend. — The Lund Report, June 4, 2018

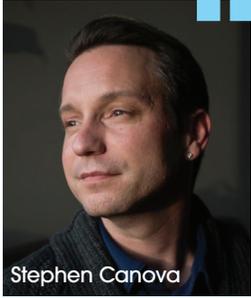
We launched the Senior Loneliness Line

to help seniors who are feeling lonely and having difficulty connecting.



We expanded our **follow-up services** statewide to provide support for people who have attempted suicide, working in conjunction with Providence Hospital, OHSU, Bay Area Hospital, and Cedar Hills hospital.

Fiscal Year 2017-18 Highlights



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I had no idea I had it in me. I don't remember a lot about that night. But I do know this — when I tried to kill myself, I didn't want to die. I just wanted the pain to go away. I wanted out.

My sister safely and calmly got me to the hospital, and I will be forever indebted to her.

Life is hard and no one should have to do it alone. I want to remind everyone that there is redemption. There is support. And there is hope. JJ

— Stephen Canova, survivor and Lines for Life Follow-up Services Coordinator

2018 Gala



Veterans Crisis Line Expansion Ceremony



Tribal Summit



Suicide Safe Reporting Summit



FY 2017-18 Board of Directors

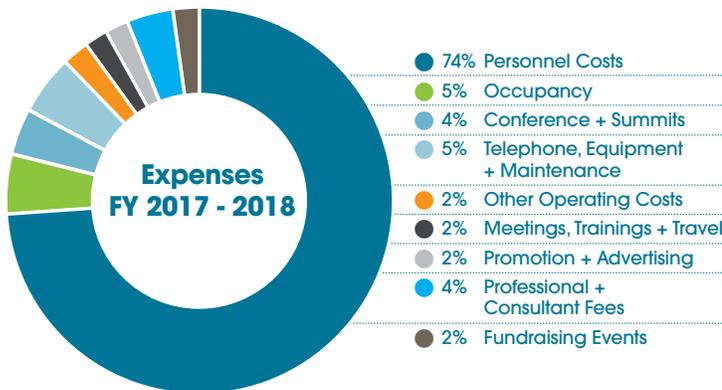
- Tom Holt**, The Holt Company
- Leslie Golden**, Instill Security, LLC
- Kristen Tranezki**, Angeli Law Group LLC
- Anne Naito-Campbell**, Bill Naito Company
- Judge Ann Aiken**, U.S. District Court, Oregon
- Patricia Buehler, MD**, InFocus Eyecare
- Oscar Cardona**

- Stephanie Dreyfuss**, Providence Health Plans
- Julie Elkins**, Law Offices of Julie D. Elkins
- Jim Ferraris**, Woodburn Police Department
- Pete Ferryman**, FOX12
- Chris Gibson**, Oregon-Idaho HIDTA
- John Hart**, Hart Wagner LLP
- Todd Johnston**, Standard Insurance

- Doug Lyons**, Clere Consulting
- Dan McMillan**, Standard Insurance
- Musse Olol**, Somali American Council of Oregon
- Sheri Sundstrom**, Hoffman Corporation
- Judge Nan Waller**, Multnomah Cty Circuit Court
- Cindy Weinhold, RN**

FY 2017-18 Financials

	FY 2017	FY 2018
Unrestricted Revenue	\$ 3,677,613	\$ 7,161,923
Government Grants & Contracts	\$ 1,537,580	\$1,713,086
Private Contributions, Grants & Events	\$ 705,891	\$ 851,198
Net Revenue	\$ 209,549	\$ 1,533,204
Total Operating Expenses	\$ 3,470,039	\$ 6,026,491



Year by Year Revenue + Expense Growth

